

User Guide: Info Panel

Purpose: This user guide describes the Info panel, which displays the complete history of a record.

Accessing the Info Panel



Users must be in a record and click the Info icon on the left-hand side of ARM. (This area is known as the “left-hand drawer.”)

If users are not in a record, red, null sign (Ø) will display when they hover over the icon.

Information Displayed in the Info Panel

The Info panel displays all the information for the selected record in reverse chronological order; that is, the most recent action taken is at the top of the form. In the Info Panel, users can also find and print the Specimen Routing Form.

From bottom to top, the panel can include the following sections, depending on the actions taken:

- The history and actions taken on an AQIM, QMI, Predeparture Cargo, Predeparture Conveyance, or Mail Inspection.
- Complete information on the Articles related to an inspection and/or interception.
- Inspection Results and Outcomes
- Diagnostic Request Information – this information includes the history of determinations, pest interceptions, link to a Specimen Routing Form PDF, along with determination, pest stages, quarantine recommendation, etc.
- Regulatory Actions taken

The example below shows the initial information entered for a QMI interception.

The screenshot displays the USDA Info Panel interface. At the top, the USDA logo and the text "United States Department of Agriculture Animal and Plant Health Inspection Service" are visible. The main content area is titled "Info" and contains the following details:

- Entry & Arrival**
- Created:** 02/25/2019 18:07:25 **User:**
- Event ID:** PRCARPRE19020006
- Pathway:** Airport - Aircraft - Passenger - Predeparture
- Commercial Shipment:** N
- Overtime:** No
- Expected Date of Arrival in U.S.:** Pending
- Port of Lading:** Fort Lauderdale Hollywood International Airport
- Airline:** Hawaiian Airlines
- Flight Number:** 120