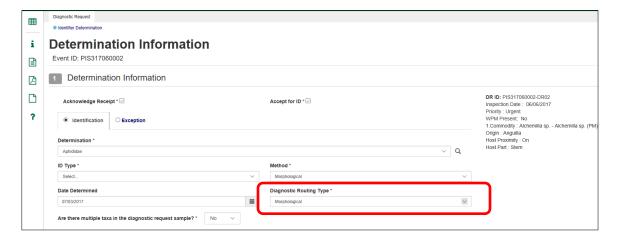
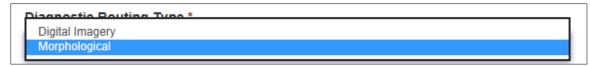
Digital Routing / Locating the Diagnostic Request on the Workspace

A new "Digital Imagery" workflow has been incorporated into ARM, which is used when an image is associated with a tentative determination. This workflow is intended to facilitate PPQ's existing urgent digital image identification processes.

For some pest groups, tentative digital urgent diagnostic requests where Digital Imagery Routing has been indicated will route to a different National Specialist location than if the physical specimen is being sent for morphological identification. As part of this workflow, a new required field, Diagnostic Routing Type, has been added to the Area Identifier Determination Information screen. Diagnostic Routing Type has two values: "Digital Imagery" and "Morphological."





Drop-down Menu for Diagnostic Routing Type field

When the Area Identifier uploads images and uses Digital Imagery for the routing, <u>the diagnostic request is considered closed by ARM</u> and an email is automatically sent to the appropriate National Specialist; the Area Identifier submitting the request will be copied on the email.*

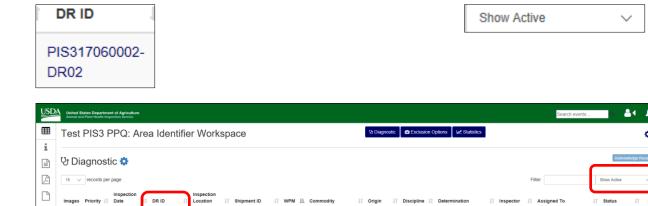
ARM currently does not include an email back to the Area Identifier location to request the specimen. Contact will need to be made outside of ARM by the National Specialist location to let the Area Identifier know they need to send the physical spec

<u>NOTE</u>: During the digital routing process, the diagnostic request leaves the Area Identifier's active view when it is sent to the National Specialist. Because the diagnostic request has been completed by the Area Identifier, it is moved to the Area Identifier's completed view.

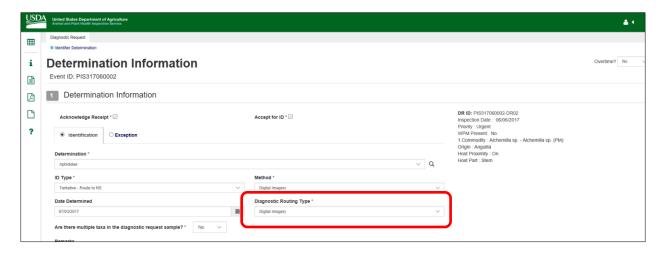
But if the National Specialist requests a physical specimen, the diagnostic request reappears as an active diagnostic request in the Area Identifier's workspace with a status of "AI Diagnostic Request in Progress."

Tracking the Tentative Digital Urgent Diagnostic Request to NS on the Workspace

A diagnostic request that has not been acknowledged or is not complete can be found on the Area Identifier workspace in the Active view. In this exercise we will track PIS317060002-DR02. Note that the view is "Show Active":

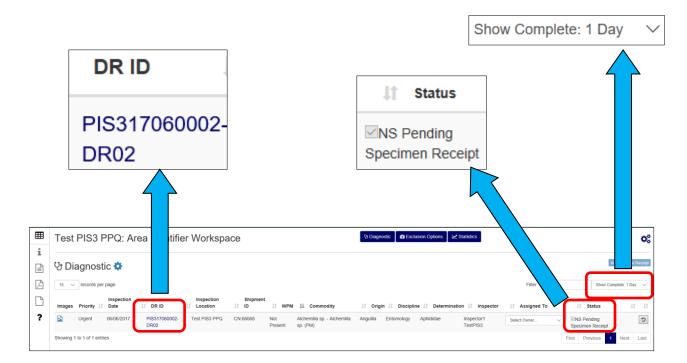


The Tentative ID to NS with Digital Routing appears on the Determination Information page as shown below. Note that even though the Method field response is "Digital Imagery," the "Diagnostic Routing Type" determines the routing. The Method field captures the method used to identify the pest.



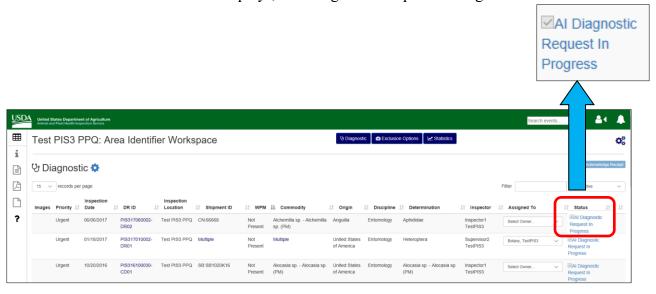
The Diagnostic Request Routed Digitally to NS on the Area Identifier Workspace

To find the diagnostic request, you will now need to look in the "completed" view on the workspace.



Finding the Diagnostic Request on the Workspace when a physical specimen has been requested by NS

The diagnostic request will reappear in the Active view on the Area Identifier workspace when the National Specialist requests a physical specimen and the Area Identifier must take an action on it. The status displays, "AI Diagnostic Request in Progress."



Tracking Tentative Digital Urgent Diagnostic Requests to Als on the Workspace

If a tentative digital urgent has been submitted to an Area Identifier in a different location, follow the guidance regarding National Specialists above.

If a tentative digital urgent has been submitted to an Area Identifier at the same location where you are stationed, you will find the submitted diagnostic request among the active diagnostic requests on your workspace.

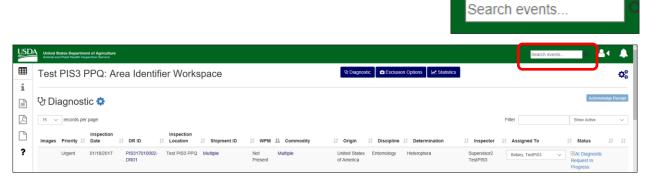


Note the status:



Searching for a Diagnostic Request

Any item – diagnostic request, shipment, EAN – can be search via their event ID using the "search events" field on the workspace.



Whether the diagnostic request is active or completed, it will appear in the search results:



