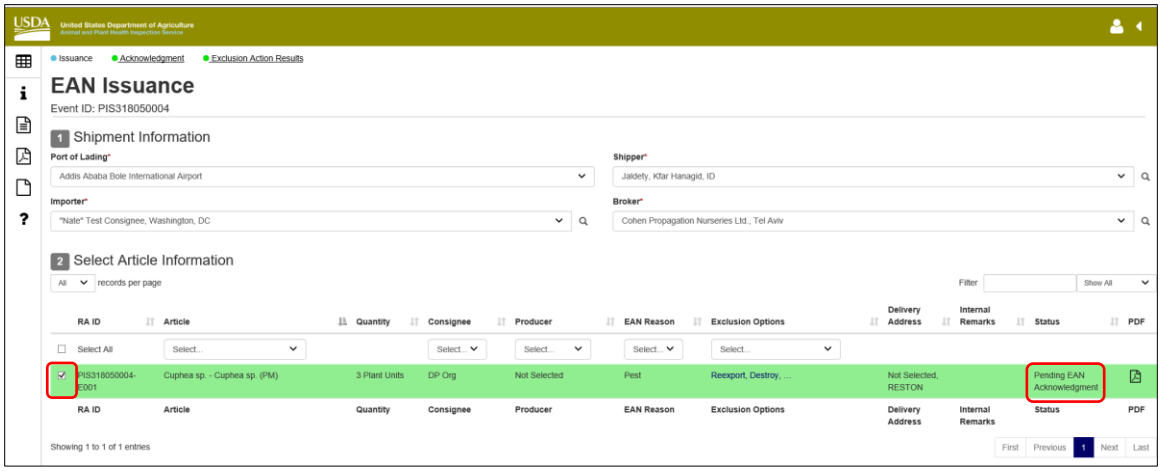
Cancel an EAN

EANs must be cancelled from the EAN Issuance page.

Click the check box to the left of the EAN you would like to cancel.

The record will be highlighted green in section 2 Select Article Information. Note the status, “Pending EAN Acknowledgment.”

Pending EAN Acknowledgment



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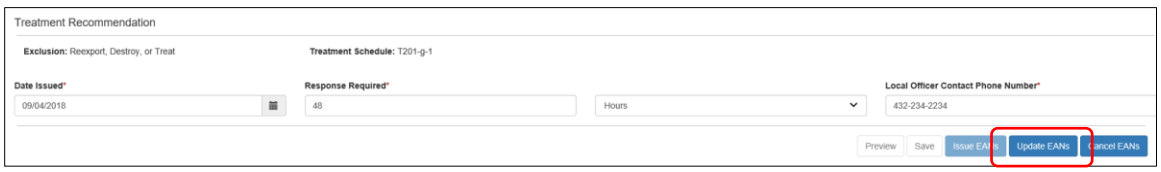
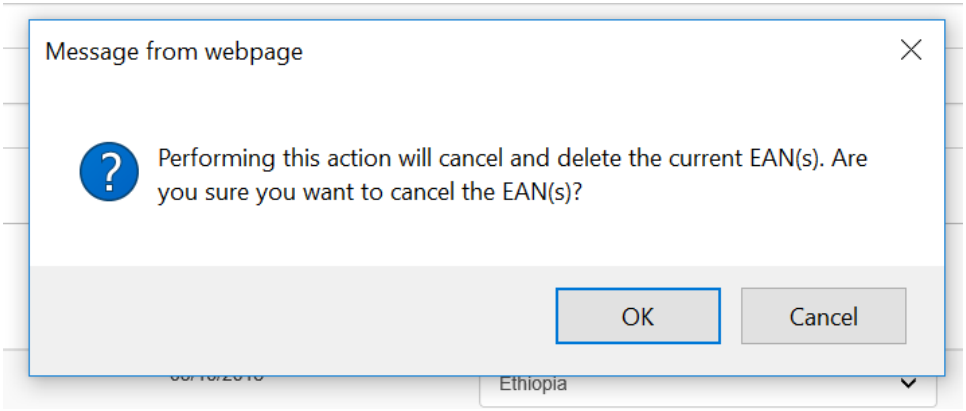
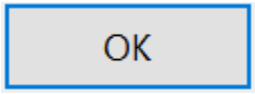
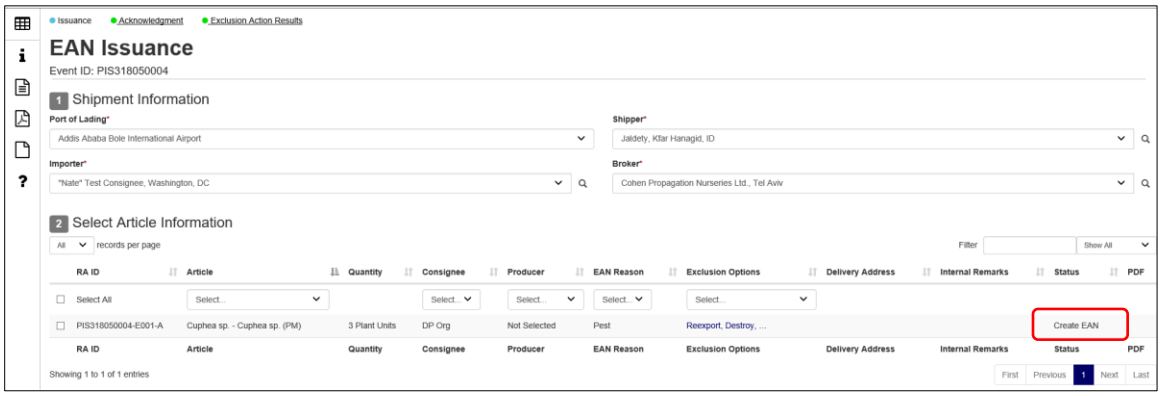
Scroll to the bottom of the screen and click the “Cancel EANs” button.

Cancel EANs



The pop-up window shown below will appear:



Click  **.**

The EAN Issuance page will appear. The EAN status has returned to "Create EAN."