

User Guide: Enter Inspection, Article, and Diagnostic Request for Predeparture AQIM

Purpose: This user guide describes accessing and entering information for Predeparture AQIM inspection and/or interception of passenger baggage. Topics include:

- 1. Create a New AQIM Inspection
- 2. Add AQIM Inspection Articles and Results
- 3. Update or Delete Article Information
- 4. Submit a Diagnostic Request
- 5. Re-open an AQIM Inspection Record

1. Create a New AQIM Inspection

On your ARM Predeparture Main Workspace, you will find different panes. On each of those panes, you will be able to create a new inspection accordingly. The AQIM inspection pane can be found on your ARM Predeparture Main Workspace as AQIM Inspections.

🟂 AQIM Inspec	tions 🗱 🛛 New					
5 v records per page				Filter	Show Active 🗸	Date Range MM/DD/YYYY - MM/DD/YYYY
Inspection Date	1 Event ID	↓≟ Terminal	↓↑ Dest City	↓↑ Dest State	1 Inspector Name	.↓† Status
10/02/2020 00:00:00	PRCARPRE20100001	А	Miramar	Florida	Quinn, Jeris	Draft Inspection

To create a new AQIM Inspection; refer to the table below:

Note: All required fields will show a red asterisk ***** on. Users must enter information in these fields.



EP	ACTION	
	Click on the New Tab next to the AQIM Ins	pections Pane.
	🟂 AQIM Inspections 🏶 🛛 🕬	
	Note: ARM will redirect you to the AQIM I	nspection Page. This page is defaulted to the
		is the only active AQIM pathway in Predeparture.
	1 8 5	
	AQIM Inspection	
	Inspection Information	
	Pathway * Predeparture Air Passenger	
	Date and Time *	Terminal *
	06/21/2024 00:00	Airine*
	Passenger Origin * Island * United States of America Select	Select
	Arrival Final Destination State * Arrival Final Destination City *	Flight Number *
	Select	ex: 1234
	Number Of Passengers Traveling *	All Bags Present? * Select
	Reason for Travel *	Overtime
	Select	Government Overtime
	Status*	Any items of Agricultural Interest? * O No ® Yes
	Inspected By *	
	Santos, Jose	
	Click on the Calendar Icon to select a date a	nd time.
	Date and Time *	
	12/10/2020 00:00	
	< Dec v 2020 v	
	Su Mo Tu We Th Fr Sa	
	29 30 1 2 3 4 5 Arrival Final D	
	6 7 8 9 10 11 12 Select	
	13 14 15 16 17 18 19	
	20 24 22 23 24 25 26	
	27 28 29 30 31 1 2	
	3 4 5 6 7 8 9	
	0 🗸 : 00 🗸	
	Clear Apply	
	Note: The date will default to the current da	te. You can also type the information in the field.



3	Click on the Apply Tab.	
	Apply	
4	Passenger Origin, SKIP this s	step.
	Passenger Origin * United States of America	
	Note: This field will default t	to the United States of America.
5	Determine the origin of the pa	assenger.
5	Determine the origin of the pa	assenger.
5	Determine the origin of the particular of the pa	assenger. THEN:
5		
5	IF FROM:	THEN:
5	IF FROM:	THEN: 1. Select a municipality from the dropdown list.
5	IF FROM:	THEN: 1. Select a municipality from the dropdown list. Municipality *
5	IF FROM:	THEN: 1. Select a municipality from the dropdown list. Municipality * Select
5	IF FROM: Puerto Rico	THEN: 1. Select a municipality from the dropdown list. Municipality * Select 2. GO TO Step 6
5	IF FROM: Puerto Rico	THEN: 1. Select a municipality from the dropdown list. Municipality * Select 2. GO TO Step 6 1. Select an island from the dropdown list.



IF TRAVELING TO:	THEN:
United States of America;	 Select the Final State of Arrival. Arrival Final Destination State * Select Alabama Alaska American Samoa Arizona Arkansas California Colorado Colorado Connecticut Delaware District of Columbia Florida Georgia Guam Hawaii Idaho Illinois In Transit Indiana lowa v California lowa v California lowa v Arrival Private Private Arrival Private Arrivate Alabama Arizona Arizon
A Foreign Country;	 Select "In Transit" from the Arrival Final Destination State Field drop-down list. GO TO Step 7. Note: The Arrival Final Destination City field will default to non-required.



7 Determine which city the passenger(s) is traveling	; to.
--	-------

In the United States of America;	1. Enter the final arrival city of destination.
	Arrival Final Destination City * Seattle
	2. GO TO Step 8.
	Note: Enter the full name of the passenger's primary city of destination. If a passenger going to multiple destinations enters the last or final city of destination. Do not enter letter codes for city names. Default to the current date. However, users can enter data from previous dates.
In a foreign Country;	 Do not enter data on the Arrival Final Destination City Field. GO TO Step 8.
Enter the Number of Passengers Tr	aveling.



0	
9	Select a Reason for travel.
	Reason for Travel *
	Select
	Select Business/Work
	Crew Family Visit
	Military Return Home
	School Tourist
	Visit Friends
	Note: Record the travel reason that best represents why passenger(s) are traveling to the US. If a
	resident is in Hawaii or Puerto Rico then indicate the travel reason leaving HI or PR, OR if visiting
	Hawaii or Puerto Rico, circle the travel reason that best describes why passenger(s) were in Hawaii
	or Puerto Rico (primary reason why passenger went to HI or PR). DO NOT USE "HOME" AS A REASON FOR TRAVEL.
10	Select a Status.
	Status *
	Status
	Select 🗸
	Select
	Resident
	Visitor
	Note: Record if the passenger is a resident of Puerto Rico or Hawaii or was visiting. Resident status:
	50% or more time in Puerto Rico or Hawaii. Visitor status: 49.9% or less time in Puerto Rico or Hawaii. If there are multiple passengers, then record most of the passenger's status.
	nawan. If there are indulpte passengers, then record most of the passenger's status.
11	Select the inspector that performed the AQIM inspection.
	Inspected By *
	Derksen, Andrew
	MelendezSantiago, Adelmarie
	Quinones, Alberto L Reyes, Alfredo
	Ortiz, Alondra
	Elkhateeb, Amanda Vizcarrondo, Ana
	Note: This field defaults to the user logged in to ARM. You can change the inspection name if
	needed. SKIP if needed.



12	Enter Terminal.
	Terminal * B 3
	Note: You can enter letters or numbers or a mix of letters and numbers.
13	Select an airline.
	Airline * Select 1Time Airline 40-Mile Air ABSA Cargo ABX Air ACES Colombia ADC Airlines AIRDO
14	Enter the Flight Number.
	Flight Number * 123 Note: You will be able to enter numbers in this field. Up to 4 characters.
15	Select if all bags were present.
	All Bags Present? * No Select No Yes



IF THE INSPECTION WAS DONE IN:	THEN:	
Government overtime	Leave the field as-is	
Reimbursable overtime	Select Reimbursable Overtime	
No overtime	Select No	
Select if items of Agriculture I	erest were found.	
IF ANY AGRICULTURAL ITEMS WERE:	THEN:	
Not Found	 Leave selection in the field as No. Any items of Agricultural Interest? * No Yes 2. GO TO Step 18. Note: This field defaults to No. 	
Found	 Select Yes on the field. Headings number 2 and 3 will show on screen. Adda a view of the set of the set	



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? :	THEN:
aving the record;	1. Click on Save.
	Save Close
	2. Proceed to Step 18.
Closing the record;	Click on Close
	Save Close



2. Add AQIM Inspection Articles and Results

If you select Yes on the "Any Items of Agricultural Interest?" field, two new headings will appear on your AQIM Inspection page. This will allow you to enter articles found on your inspection and the Inspection results on them.

To add a new article to the page, refer to the table below:

STEP	ACTION	
1	Determine the Article Origin.	
	IF THE ARTICLE IS FROM:	THEN:
	Puerto Rico	 Select a municipality from the dropdown list.
		Article Origin Municipality * Select
		2. GO TO Step 2.
	Hawaii	1. Select an island from the dropdown list.
		Article Origin Island *
		Select
		2. GO TO Step 2.
		2. GO TO Step 2 .
2	Select an Article Type on Heading	a number 3. If needed
2	Article Type *	g number 5, 11 needed
	Fresh Fruits & Vegetables	
	Select Animal Product	
	Cotton/Cotton Products Cut Flowers & Greenery	
	Fresh Fruits & Vegetables Grain - DEPRECATED	
	Logs Lumber	
	Miscellaneous Propagative Material	
	Seeds Not for Planting Unknown Plant	
	Note: This field defaults to Fresh	Fruits and Vegetables, but you can change it as needed.
07/2024	-	



Article * Select 🗸 🔍		
IF AN ARTICLE IS:	THEN:	
Not listed	GO TO Step 3A.	
Listed	 Select an article. GO TO Step 4 	
Article * Select	- Q	
Find Article	×	
Simple Search Article Classification Plant Article Classification Plant Article Type Finter at least 3 characters to search Starts with Contains Search Search	es Enter at least 3 characters to search Starts with O Contains	
5 v records per page	Filter	
▲ Scientific Name Common Name	Article Type	
Showing 0 to 0 of 0 entries		
Showing 0 to 0 of 0 entries	Cancel Select	



3B Determine which article type you are searching for.

IF SEARCHING FOR:	THEN:
Animal Products	1. Click on Animal Product radio button on Article Classification.
	Simple Search Article Classification O Plant Article Classification
	Note: Refer to Handout for Animal Products for reference on commodities available in ARM for this Article Type.
	2. GO TO Step 3C.
Miscellaneous Products	 Click on Miscellaneous radio button on Article Classification.
	Simple Search Article Classification O Plant O Animal Miscellaneous
	Note: Refer to Handout for Miscellaneous Products for reference on articles available in ARM for this Article Type. Also, for Live Insects/Plant Pathogens and Snails/Mollusks use the plant/organism radio button on Article Classification
	2. GO TO Step 3C.
Any other Article types	GO TO Step 3C.



Scientific Name On Starts with Contains Scientific Name Scientific Starts with Contains Scientific Name Article Starts with Article Type Common Name Extended Classification Plant Article Type Contains Scientific Name Scientific Name Scientific Name Exter at lass13 characters to search. Freeh Fruits & Vegetables Starts with Contains Scientific Name Scientific Name Contains Scientific Name Contains Scientific Name Contains Scientific Name Contains Scientific Name Contains Scientific Name Contains Contains </th <th></th> <th></th> <th>on Search.</th> <th></th>			on Search.	
con Starts with Contains Search Article Classification Plan Animal Miscellaneous Scientific Name Fifter at least 3 characters to soarch. Fifter at least 3 characters to soarch. Starts with Contains	Scientific Name			
Starts with O Contains Search Simple Search Artice Consume on Simple Search Fiber at loast 3 characters to search Starts with O contains Steed at Article and Click on Select. Scientific Name Citroreating sp Propagative Material				
Search Simple Search Article Search Common Name Scientific Name Article Type Fiber at least 3 characters to search.	L			
Select an Article and Click on Select. Select an Article and Click on Select. Select an Article and Click on Select. Select an Article and Click on Select. Select an Article and Click on Select. Select an Article and Click on Select. Select an Article and Click on Select. Select an Article and an article not found, please contact the ARM helpdesk- Article Quantity.	Starts with O Contain	ns		
Note: ONLY for Fresh Fruits and Vegetables you will be able to search articles by common Simple Search Article Type Common Name Enter at least 3 characters to search. Fresh Fruits & Vegetables Contains <p< th=""><th></th><th></th><th></th><th></th></p<>				
Simple Search Article Classification • Plant • Animal • Miscellaneous Stentific Name Frier at least 3 characters to search • Starts with • • Contains	Search			
Simple Search Article Classification • Plant • Animal • Miscellaneous Stentific Name				
Ardice Classification Plant Animal Miscellaneous Scientific Name Aricle Type Fresh Fruits & Vegetables Common Name Fitter at least 3 characters to search. Starts with Contains Starts with Contains Scientific Name Contains Scientific Name Contains Scientific Name Contains Scientific Name Commodity Type Common Name Citrarexylum sp. Propagative Material Citrarexylum sp. Citrotortunella microcarpa Propagative Material Citrotortunella microcarpa Propagative Material Citrotortunella microcarpa Propagative Material Citrulius lanatus Scientific Name Propagative Material Citrulius lanatus Scientific Name Propagative Material Citrulius lanatus Scientific Science	Note: ONLY for Fresh Frui	ts and Vegetables you	will be able to search articles by co	ommon 1
Article Classification Plant Animal Miscellaneous Scientific Name Article Type Fresh Fruits & Vegetables Common Name Frier at least 3 characters to search. Starts with Contains Starts with Contains Select an Article and Click on Select. Scientific Name Commodity Type Common Name Citrarexylum sp. Citrarexylum sp. Citrofortunella microcarpa Propagative Material Citrofortunella microcarpa Propagative Material Citrofortunella microcarpa Propagative Material Citrofortunella microcarpa Propagative Material Citrofortunella microcarpa Propagative Material Citrofortunella microcarpa Propagative Material Citrofortunella microcarpa Citrofortunella microcarpa Propagative Material Citrofortunella microcarpa Citrofortunella andus Storet: To add an article not found, please contact the ARM helpdesk- ARM-Helpdesk@usda.gov Enter Article quantity.	Circula Casach			
Scientific Name Article Type Frier at least 3 characters to search. Starts with O Contains	Simple Search			
Enter at least 3 characters to search Starts with Contains	Article Classification 💿 Plant 🔿 Animal 🔿) Miscellaneous		
Starts with Contains Starts with Contains Scientific Name Contains Control Click on Select. Scientific Name Contains Control Click on Select. Scientific Name Contains Scientific	Scientific Name	Article Type	Common Name	
Select an Article and Click on Select. Scientific Name Commodity Type Common Name Citharexylum sp. Citharexylum sp. Citrolotunella microcarpa Propagative Material Citrolella sp. Citrolella sp. Propagative Material Citrullus lanatus Citrullus lanatus Pro	·	Fresh Fruits & Vegetables		
Scientific Name L Commodity Type Common Name II Citharexylum sp. Propagative Material Citharexylum sp. Citrofortunella microcarpa Citrofortunella sp. Propagative Material Citrofortunella microcarpa Propagative Material Citrullus amarus Propagative Material Citrofortunella sp. Citrullus lanatus Citrullus lanatus Propagative Material Citrullus lanatus Citrullus lanatus Showing 1 to 5 of 151 entries First Previous 1 2 3 4 5 31 Next Last Cancel Select Select Select Select Select Select				
Citrofortunella microcarpa Propagative Material Citrofortunella microcarpa Citronella sp. Propagative Material Citrollus lanatus var. Citroldes Citrullus amarus Propagative Material Citrullus lanatus var. Citroldes Citrullus lanatus Propagative Material Citrullus lanatus Showing 1 to 5 of 151 entries First Previous 1 2 3 4 5 31 Next Note: To add an article not found, please contact the ARM helpdesk-ARM-Helpdesk@usda.gov	Scientific Name	🖺 Commodity Type	11 Common Name	
O Citronella sp. Propagative Material Citronella sp. O Citrullus amarus Propagative Material Citrullus lanatus var. Citroides O Citrullus lanatus Propagative Material Citrullus lanatus Showing 1 to 5 of 151 entries First Previous 1 2 3 4 5 31 Next Last Cancel Select Select Select Select Select Select	1			
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Citrullus lanatus Propagative Material Citrullus lanatus Showing 1 to 5 of 151 entries First Previous 1 2 3 4 5 31 Next Last Cancel Select Note: To add an article not found, please contact the ARM helpdesk- <u>ARM-Helpdesk@usda.gov</u> Enter Article quantity.				
Showing 1 to 5 of 151 entries First Previous 1 2 3 4 5 31 Next Last Cancel Select Note: To add an article not found, please contact the ARM helpdesk- ARM-Helpdesk@usda.gov Enter Article quantity.	Citrofortunella microcarpa Citronella sp.	Propagative Material Propagative Material	Citrofortunella microcarpa Citronella sp.	
Cancel Select Note: To add an article not found, please contact the ARM helpdesk- ARM-Helpdesk@usda.gov Enter Article quantity.	 Citrofortunella microcarpa Citronella sp. Citrullus amarus 	Propagative Material Propagative Material Propagative Material	Citrofortunella microcarpa Citronella sp. Citrullus lanatus var. Citroides	
Note: To add an article not found, please contact the ARM helpdesk- ARM-Helpdesk@usda.gov Enter Article quantity.	 Citrofortunella microcarpa Citronella sp. Citrullus amarus Citrullus lanatus 	Propagative Material Propagative Material Propagative Material Propagative Material Propagative Material	Citrofortunella microcarpa Citronella sp. Citrullus lanatus var. Citroides Citrullus lanatus	
ARM-Helpdesk@usda.gov Enter Article quantity. Article Quantity *	 Citrofortunella microcarpa Citronella sp. Citrullus amarus Citrullus lanatus 	Propagative Material Propagative Material Propagative Material Propagative Material Propagative Material	Citrofortunella microcarpa Citronella sp. Citrullus lanatus var. Citroides Citrullus lanatus	
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5	Select Article units.
	Article Units * Select Select Kilograms
6	Select if the Article was declared.
	Declared * O No O Yes
7	Select an Action Taken.
	Action Taken * Select Select Inspected and Released Intercepted
8	Select a Type of Luggage.
	Type Luggage Found In * Select Backpack Carton/Box Cooler Duffel Bag Hand Carry Bag Other Personal Effects Suitcase



Contaminant		
None		
None Biologicals		
Blood		
Dirt/Soil Manure		
Non Noxious Weed Seed Noxious Weed Seed		
Noxious weed Seed		
Note: This field defaults to None but	the user will be able to any of the op	tions in the dropdown
accordingly.		
Click on the Add Article Tab.		
Add Article		
Note: All data entered will populate of a contract of the second	n Heading number 2 Articles Master	r Table.
Note: All data entered will populate of		r Table.
Note: All data entered will populate of Articles Master Table Articles per page	n Heading number 2 Articles Master	



IF THE ARTICLE:	THEN:
Needs an Article Determination	 Click on the Article Determination check box on the Article Master Table on Heading 2. Article Qty Determination Note: A new window will appear asking for confirmation of you request. Article Determination Article Determination Article Determination Inspector Remarks Enter remarks, if needed. Click on Yes. GO TO Step 13.
Does <u>not</u> need an Article Determination	GO TO Step 13.



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13	Determine if you need to submit a Diagnostic Request (DR).					
	IF: THEN:					
	Submitting a DR	GO TO Topic 3 Submit a Diagnostic request.				
	Not submitting a DR	GO TO Step 14.				
14	Click on the Close Tab.					
	Close					



3. Update or Delete an Article Information

Once an article has been added and appears under the Article Master Table, users can update or delete the information if needed. When users click on the article, the row will turn green and two additional tabs will show on the screen.

2 Articles Master Table													
All v records per page											Filter		
Article	ţţ	Article Determination	Article Origin Municipality		Ļţ	Qty	l↑ Units	11	Com	plete			
Mangifera indica - MANGO (FV)			Ponce			0.854	Kilogram	s	P	ending Inspection	~		
Musa sp BANANA (FV)			Ponce			0.256	Kilogram	s	P	ending Inspection	*		
Article		Article Determination	Article Origin Municipality			Qty	Units		Com	plete			
1										First	Previous	1 Next	Las
Showing 1 to 2 of 2 entries		Article Type *			Article *				A	First	Previous	1 Next	Last
3 Add Articles	~	Article Type * Fresh Fruits & Ve	egetables	~	Article * Mangifera indica	a - MANGO (FV)	v	٩			Previous	1 Next	Las
3 Add Articles Article Origin Municipality * Ponce	~		egetables	v		a - MANGO (FV)	•	۹		rticle Quantity *		1 Next	Las
3 Add Articles Article Origin Municipality * Ponce	~	Fresh Fruits & Ve	egetables	•	Mangifera indica	a - MANGO (FV)	•	٩		rticle Quantity * 0.854		1 Next	Las
Add Articles Article Origin Municipality * Ponce Article Units * Kilograms	~	Fresh Fruits & Ve	egetables	•	Mangifera indica	a - MANGO (FV)	×			rticle Quantity * 0.854 ype Luggage Found		1 Next	Las
3 Add Articles Article Origin Municipality * Ponce Article Units *	~	Fresh Fruits & Ve	egetables	~	Mangifera indica	a - MANGO (FV)	×			rticle Quantity * 0.854 ype Luggage Found		1 Next	Las

Users will have the option of updating any information in the fields or deleting the article.



To update or delete an article already entered, refer to the table below.

IF:	THEN:
Updating an article	 Click on the Article on Heading Number 2. Review information and update fields. Click on Update Article.
Deleting an article	 Click on the Article on Heading Number 2. Click on Delete Article.

Note: After following the steps above, if you still having issues updating or deleting a commodity, please contact the ARM Help Desk for guidance.



4. Submit a Diagnostic Request

If a pest is found on an article found during inspection a diagnostic request can be created to submit the pest for identification.

To submit a Diagnostic Request; refer to the table below:

STEP	ACTION				
1	Click the Pest Found checkbo	DX.			
	Pest Found?				
	Note: A new Heading will ap	pear to enter the diagnos	stic reques	t data.	
	Create Diagnostic Requests				
	Select Host(s)				
	All v records per page				Filter
	Inspection Target	J≟ Origin ↓	1 Qty	It Host Proximity *	Host Part
	Select All			Select V	Select V
	Asparagus officinalis - ASPARAGUS (FV)	United States of America	0.5 Kilograms	Select ~	Select V
		Orinia			Host Part
	Inspection Target Showing 1 to 1 of 1 entries	Origin	Qty	Host Proximity	First Previo
	4				
	Select Pest/Pest Discipline				
	● Pest ○ Discipline				
	Pest *		Method *		
	Select	~ Q	Morphological		
	Diagnostic Routing Type *				
	Morphological	~			
	Date Determined		Determined By *		
	12/10/2020	H	Velazquez, Antonio		
	Inspector Remarks				
2					
	Enter diagnostic data. To ente		ita; refer to) User Guide: E	Intering Data for
	Diagnostic Request Page in	ARM.			
3	Click on the Close Tab.				
	Save Close				
	Close				



5. Re-open an AQIM Inspection Record.

To update a closed AQIM Inspection Record you must re-open it. To re-open an AQIM Inspection Record, locate the record on the AQIM Inspections Pane using the Active view or the Date Range.

AQIM Inspectio	ns 🔅 🛛 New					
5 v records per page				Filter	Show Active	Date Range MM/DD/YYYY - MM/DD/YYYY
Inspection Date	1 Event ID	🖺 Terminal	↓↑ Dest City	1 Dest State	Show Complete: 1 Day Show Complete: 3 Days	Jî Status 1
			No data availab	le in table	Show Complete: 7 Days Show Complete: 30 Days Show All	

To locate and re-open a record; refer to the table below.



IF CLOSED FOR:	THEN:
More than 30 days ago;	 Click the calendar Icon on the Date Range field.
	Date Range 12/10/2020 - 12/10/2020
	2. Select a date range.
	Date Range 12/10/2020 - 12/10/2020
	Last 7 Days C Dec 2020 Jan 2021 > Last 30 Days Su Mo Tu We Th Fr Sa Su Mo Tu We Th Fr Sa Last 60 Days 29 30 1 2 3 4 5 27 28 29 30 31 1 2
	Last 90 Days 6 7 8 9 10 11 12 3 4 5 6 7 8 9 Custom Range 13 14 15 16 17 18 19 10 11 12 13 14 15 16
	20 21 22 23 24 25 26 17 18 19 20 21 22 23 27 28 29 30 31 1 2 24 25 26 27 28 29 30
	3 4 5 6 7 8 9 31 1 2 3 4 5 6 12/10/2020 - 12/10/2020 Clear Apply
	3. Click Apply.
	12/10/2020 - 12/10/2020 Clear Apply
	4. Locate the record and GO TO Step 2.
	Note: You can also type the date range in the field.
Less than 30 days ago;	1. Select a view on the Active view field.
	Show Active
	Show Active Show Complete: 1 Day
	Show Complete: 3 Days Show Complete: 7 Days Show Complete: 30 Days Show All
	2. Locate the record and GO TO Step 2 .



2	Click on the Status link on the AQIM Inspections Pane.	
	If Status Closed Note: ARM will redirect you to the AQIM Inspection Page.	All fields will appear disabled.
	AQIM Inspection	
	Event ID: HIKKPRE20120001	
	Inspection Information	
	Pathway *	
	Predeparture Air Passenger	
	Date and Time *	Terminal *
	12/10/2020 00:00	B 3
	Country of Origin * United States of America	Airline * Alaska Airlines, Inc.
	Arrival Final Destination City * Arrival Final Destination State *	Flight Number *
	Montgmerry Alabama V	123
	Number of Passengers Present *	Number of hand carried bags Inspected *
	2	2
	Number of Passengers Not Present *	Number of checked bags Inspected *
	2	2
3	Click the Reopen Tab located at the right bottom side of the	page.
	Note: The fields will be enabled again.	
4	Update data as needed.	



IF A DR IS:	THEN:
Associated to the record;	1. Refer to User Guide: Entering Data for Diagnostic Request Page in ARM to Recall the DR.
	2. Update data as needed.
	3. GO TO Step 6.
Not associated with the record;	1. Update data as needed.
	2. GO TO Step 6.
	2. GO TO Step 6.
Click on Close.	
Olaas	
Close	

Note: After following the steps above, if you still having issues updating or deleting a record, please contact the ARM Help Desk for guidance.